

Shopping at Carly Dorrington Shop

Shipping

Free shipping world wide with purchases above 200 euros. You can request a tracking number if necessary by email. Artworks are carefully packed in plastic inside a cardboard tube for safe shipping.

Payment

We use PayPal because PayPal is your financial security. PayPal uses the latest technology against fraud, so you are 100% protected against unauthorized payments sent from your account.

If you choose to pay over the net, all of your personal information is encrypted, including your credit card number.

Are you unsure about the use of our e-shop and payment, please feel free to write us and we will help you through with payment. If you do not want to pay with your VISA over the net, you have the option of a bank transfer. If so, please send a email to with the information of the artwork you wish, and we will then send you a invoice with our german bank information.

Delivery Time

Guidelines for delivery is 7-10 working days for Germany. Rest of the world: 14-20 working days. Delivery time depends on local delivery services and Carly Studio does not take responsibility for delays in local custom controls.

EXCHANGE & RETURNS

Exchanges and returns can be done within 7 days after reception of the goods. The returned items must be in an

unused and undamaged condition in their original packaging.

HOW TO RETURN?

In case of returns and exchanges please contact us minimum 7 days before returning any items by email. The return shipping cost is paid by the customer. When we have received the item and approved the return, we will credit your account you assigned in the e-mail sent to our customer service.

Colours

We cannot guarantee that the colours shown on the website exactly reflect the colours of the actual prints. The colours seen from our website will partly depend on the colour reproduction on your computer screen.

Press

If you are interested in high resolution photographs of the products and/ or press photography for publishing, Carly studio is delighted to send you copies. Please send an e-mail to inquire.

All rights reserved © carly dorrington studio. 2017

Copying is prohibited.

**©2017 carly dorrington
All rights reserved**